

Machine Warranty

Introduction

The following information relates to warranties offered by PowerSweep Pty Ltd. Please read all information carefully, and should you have any questions relating to any aspect of warranty, please contact our office on 1300-881000. By purchasing a new or used machine from Powersweep Pty Ltd or a new Powersweep machine through an Authorised Powersweep distributor, you hereby agree to all terms and conditions of warranty as set out herein.

Warranty Categories

There are four (4) machine sales categories, the warranty applicable is based on its category, refer below:

a. New Machine

Full Manufacturers Warranty

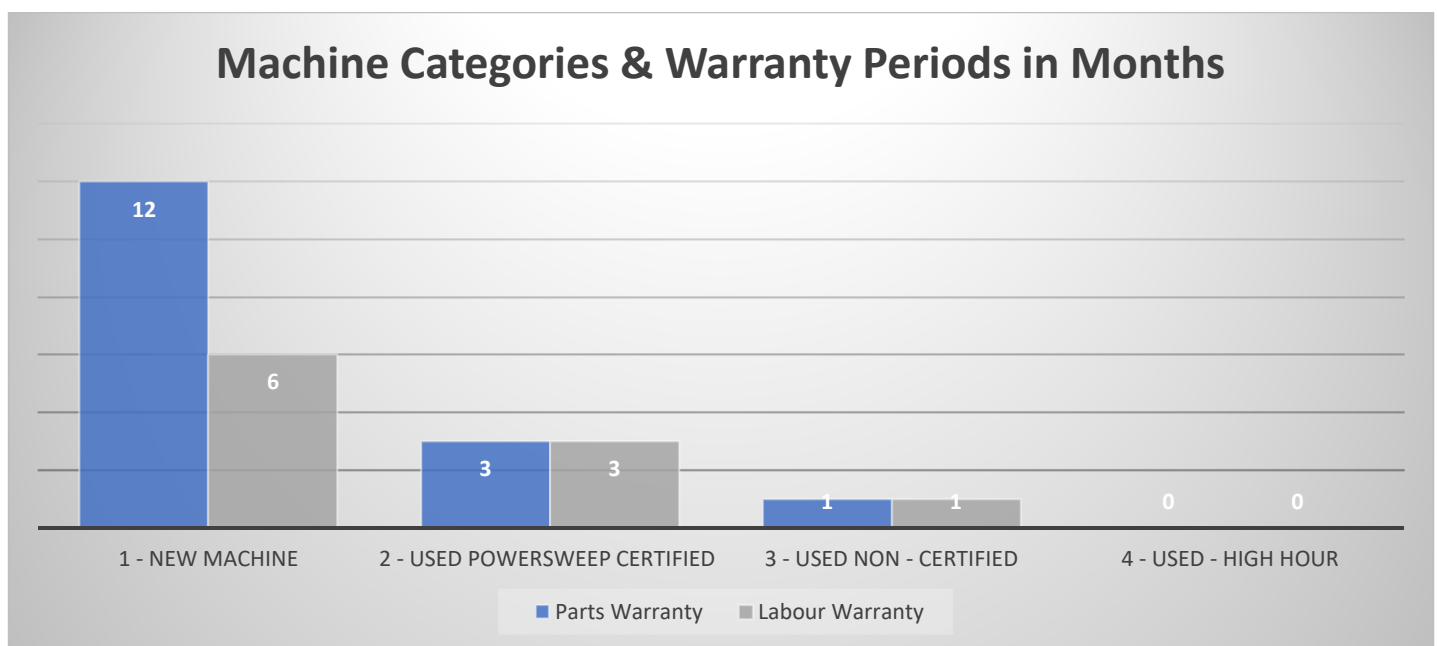
b. Used Machine – That has been fully workshop tested and sold as a Powersweep Certified machine
Well priced unit given the machines condition and the fact it is certified and has a lengthy warranty

c. Used Machine – That is not Powersweep Certified

A low priced unit with some warranty

d. Used Machine – That is not Powersweep Certified, and has over 2,000 hrs accrued

An extremely low priced unit with no warranty as the high hours accrued does not permit it



QUESTIONS AND ANSWERS:

Q1: How do I know if the used machine I am considering purchasing is a “Powersweep Certified” machine

A1: The advertisement and/or quotation will include the wording “Powersweep Certified”

Q2: What is the difference between a “Powersweep Certified” used machine and a Non-Certified machine ?

A2: A “Powersweep Certified” used machine has been hand picked as a very high grade machine and has been extensively workshop tested to ensure it will provide many hours of reliable high performance use.

Q3: Is a “Non-Certified” used machine a viable purchase option ?

A3: Yes, they generally are and provide a significant saving off replacement costs, whilst they are lower cost than a “Powersweep Certified” machine, it is important to remember the warranty is not the same, however the savings of the lower cost purchase can also be put aside to cover noted or unforeseen maintenance needs.

Warranty Periods

The following warranty time periods and machine hour coverage apply to new and used machines:

NEW MACHINES

Category 3 – All New Machines

| | PARTS | LABOUR |
|--------------------------------|---|---|
| <u>Sweepers</u> | 12 Months , or; 1,400 Hrs, whichever occurs first | 6 Months , or; 700 Hrs, <i>whichever occurs first</i> |
| <u>Scrubbers</u> | 12 Months , or; 1,400 Hrs, whichever occurs first | 6 Months , or; 700 Hrs, <i>whichever occurs first</i> |
| <u>All Other Machine Types</u> | 12 Months , or; 1,000 Hrs, whichever occurs first | 6 Months , or; 500 Hrs, <i>whichever occurs first</i> |

USED MACHINES - All Brands

Category 2 - Powersweep Certified Machines

| | PARTS | LABOUR |
|--------------------------|--|---|
| <u>All Machine Types</u> | 3 Months , or; 400 Hrs, whichever occurs first | 3 Months , or; 400 Hrs, <i>whichever occurs first</i> |

Category 3 - Non Certified Machines – *With LESS Than 2,000 Hours accrued at time of sale*

| | PARTS | LABOUR |
|--------------------------|---|--|
| <u>All Machine Types</u> | 1 Month , or; 100 Hrs, whichever occurs first | 1 Month , or; 100 Hrs, <i>whichever occurs first</i> |

Category 4 - Non Certified Machines – *With MORE Than 2,000 Hours accrued at time of sale*

| | PARTS | LABOUR |
|--------------------------|---------------------|---------------------|
| <u>All Machine Types</u> | NIL Warranty | NIL Warranty |

The above warranty periods apply in all instances, including in place of perceived expressed or implied warranty; the only exceptions to the above terms being if:

- our firm has stated in writing in a written quotation or advertisement that a term longer than the above applies, in such an instance the longer term shall apply, unless notification of an error was given by our firm prior to our acceptance of a purchase order.
- the subject machine was sold at a wholesale price on an as is / where is basis, in such an instance, no warranty applies, verification of being sold at wholesale price can be through review of a written quotation or invoice.

Validity: The benefits of Powersweep Pty Ltd warranty is in addition to other rights and remedies under the Australian Consumer Law, our warranties do not exclude any guarantees under Australian Consumer Law.

Validity of Claims

Warranties are only valid to original purchasers and apply from date of purchase, warranty is not transferable under any circumstances. This warranty does not apply if the damage occurs because of:

- Accident
- Fair wear & tear
- Misuse, neglect or abuse including not using the machine as per operator manual guidelines
- Operating a machine in an overheated state
- Unauthorized repairs made or attempted

- Use of an incorrect battery charger
- Allowing twine, wire, string or other material to wrap around motors, shaft or pulleys
- Use of incorrect lubricants
- Lack of or inadequate preventative maintenance servicing

What is Not Warranted ?

1. Costs of repairs or replacements made by anyone other than an authorized Powersweep Authorised Warranty Agent.
2. There is no warranty applicable with “Non-Certified” Used Machines on the following:
 - a. Rubber Wear Items: Rubber Skirts, Squeegees, Dust Seals, Tyres
 - b. Engine Primary Wear Items: Filters, Spark Plugs, Belts, Injectors
 - c. Hydraulic Wear & Tear Items: Seals & Hoses
 - d. Electrical System Consumables: Lights, Bulbs, Fuses

Termination of Warranty.

This warranty terminates and is voided immediately upon the occurrence of any of the following:

1. Use of starting fluid or ether to start or run the engine.
2. Any dismantling of the machine in the vicinity of the failed component or area of possible fault by anyone other than Powersweep Pty Ltd or an Authorised Warranty Agent of Powersweep.
3. Failure to timely and completely perform regular maintenance and service as prescribed by the operator’s manual during the warranty term.
4. Use of any replacement part that is not a genuine Manufacturers brand or authorized part.
5. Any adjustment or dismantling of the injection pump fuel delivery system.
6. Misuse or abuse of Equipment, including but not limited to use of Equipment: (i) beyond stated or reasonable specifications or tolerances, (ii) contrary to the terms of the owner’s manual, or (iii) contrary to the Equipment’s intended purposes.

CONTACT DETAIL TO ENQUIRE RE WARRANTY OR TO LODGE A WARRANTY CLAIM:

Powersweep Pty Ltd
 Unit 4, No 1 Reaghs Farm Rd MINTO NSW
 Ph: 1300-881000
 Email: service@powersweep.com.au